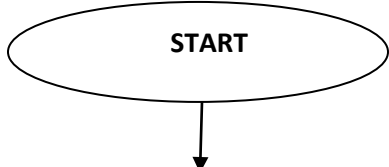
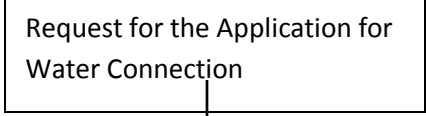
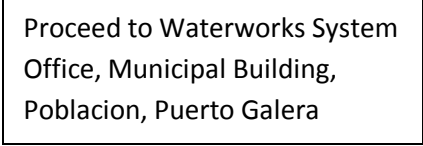
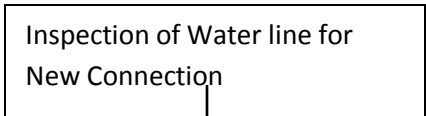
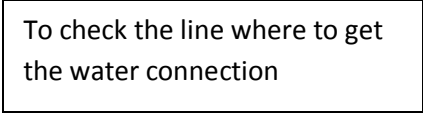
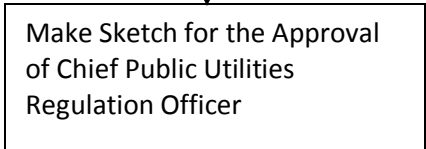
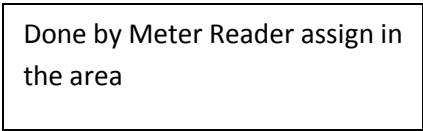
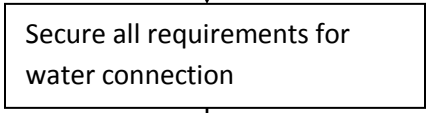
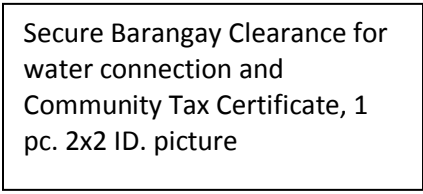
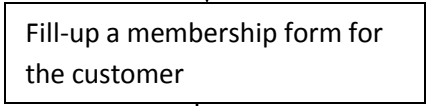
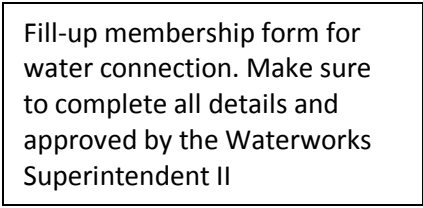
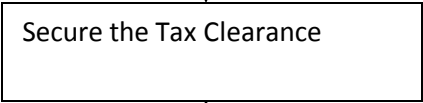
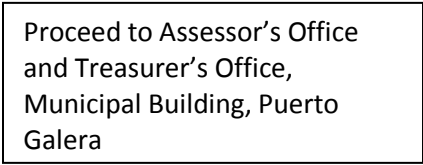
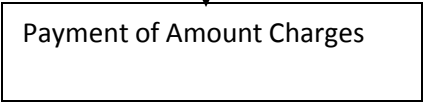
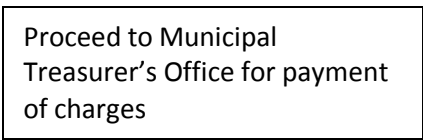
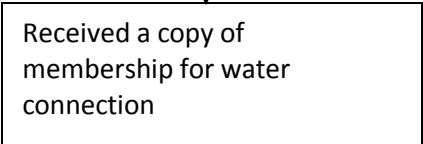
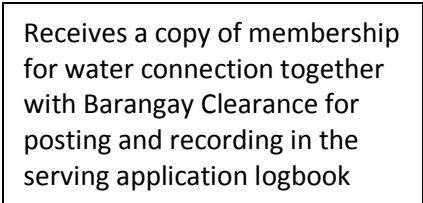
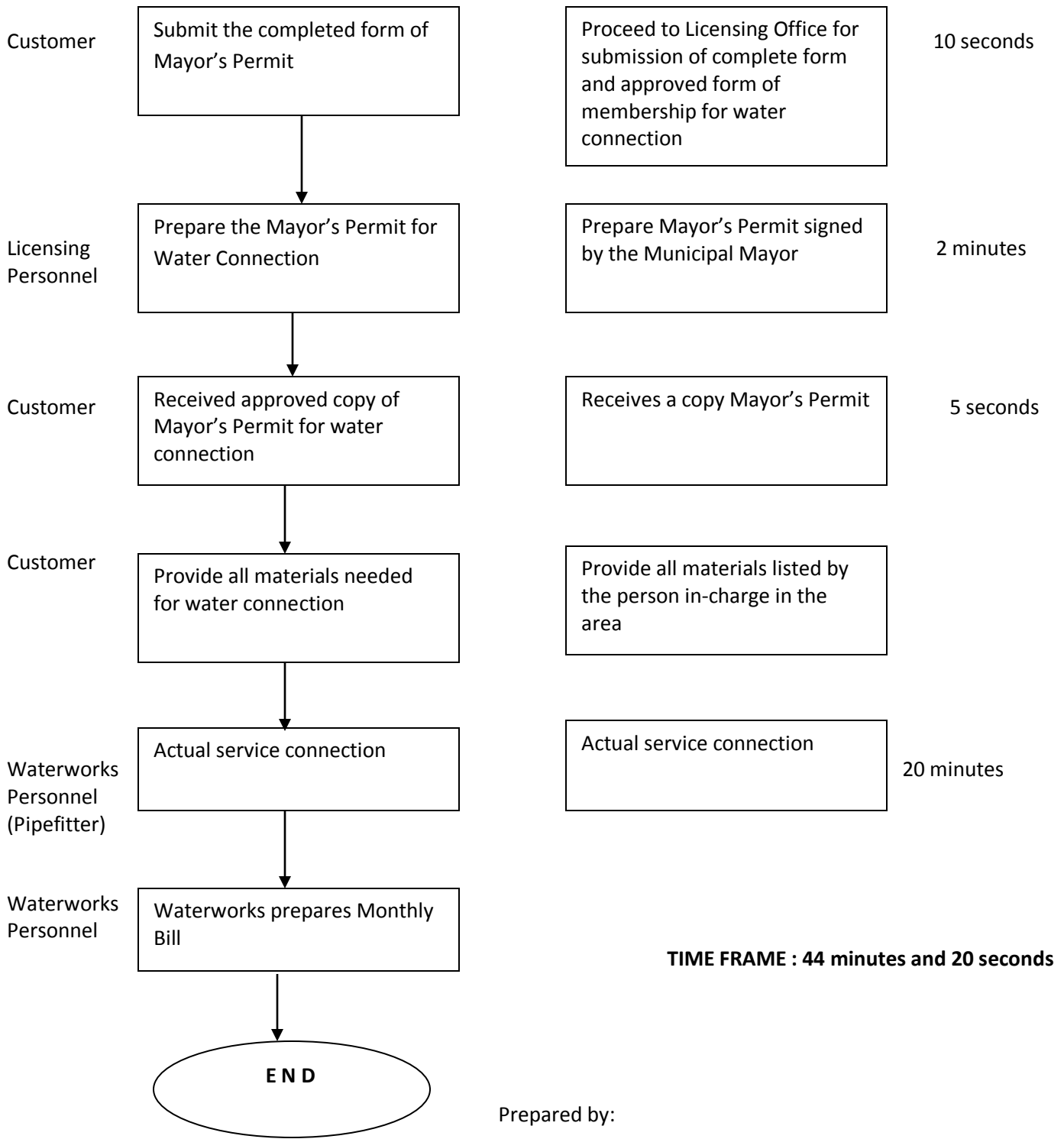


WATERWORKS SYSTEM OFFICE

CITIZENS CHARTER

How to apply for New Service connection.

RESPONSIBILITY	PROCEDURE FLOW	ACTIVITY/ DESCRIPTION	TIME FRAME
			
Customer/ Waterworks Personnel			1 minute
Waterworks Personnel			5 minutes
Waterworks Personnel			5 minutes
Customer			
Waterworks Personnel			1 minute
Assessor/MTO			2 minutes
MTO			3 minutes
Waterworks Personnel			10 seconds

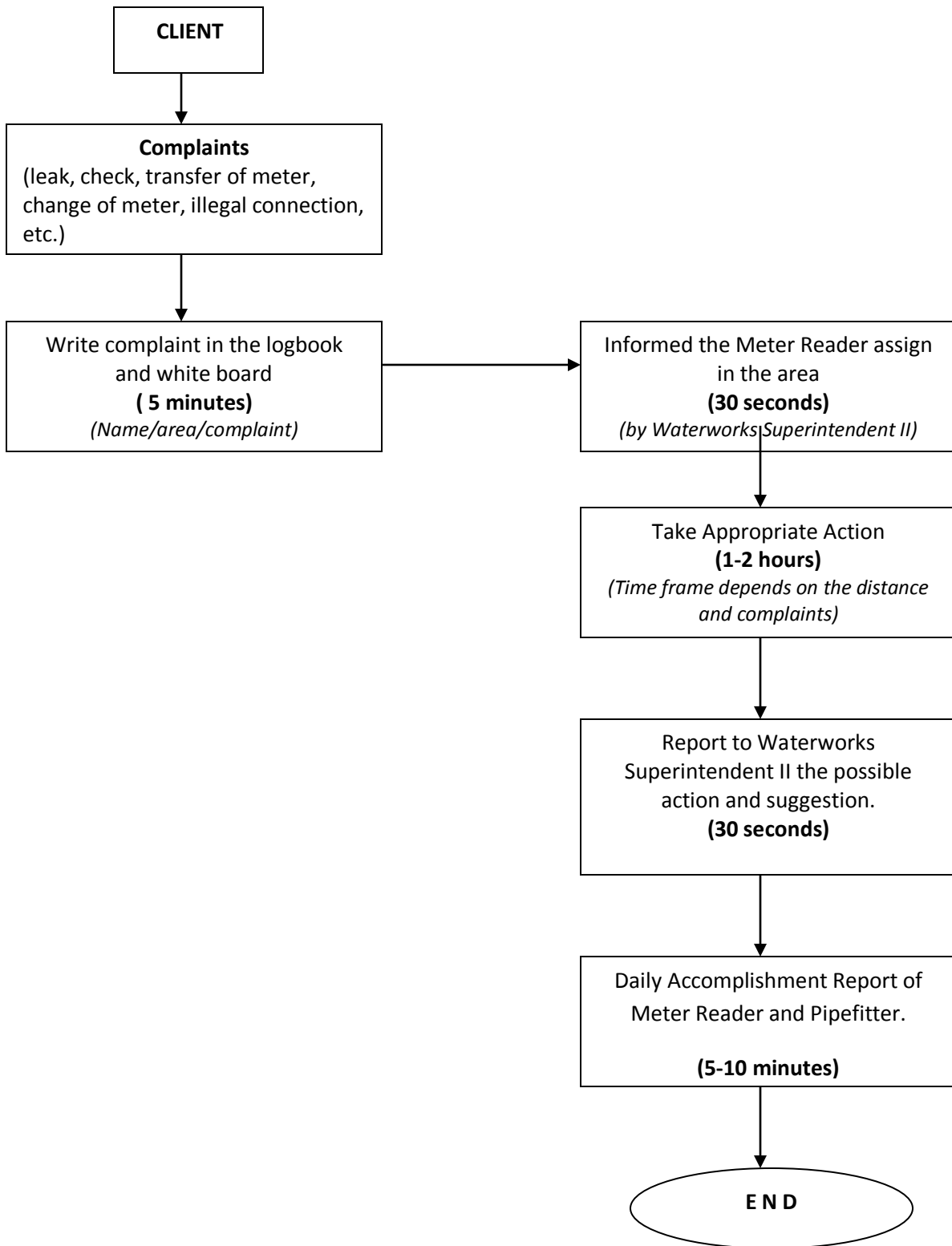


EDWIN L. MACATANGAY
Waterworks Superintendent II

Approved by:

ROCKEY D. ILAGAN
Municipal Mayor

PUBLIC ASSISTANCE COMPLAINT DESK



TIME FRAME: 2 hours and 16 minutes

Prepared by:

EDWIN L. MACATANGAY
Waterworks Superintendent II

Approved by:

ROCKEY D. ILAGAN
Municipal Mayor